

**RE-fresh** | Keeps your car looking flawless

**RE-fresh**  
A FRESH APPROACH TO FIXING  
SCRATCHES, SCUFFS AND DENTS

**VAUXHALL  
FINANCE**



# RE-fresh | Keeps your car looking flawless

## What is RE-fresh?

RE-fresh is a cosmetic repair insurance covering the susceptible areas of your car against the costs of minor repairs to small scratches, chips, dents or scuffs, for the selected period of cover. We'll even organise any necessary work to take place wherever suits you – including at your home or workplace (subject to the repair required).

## Should I take out RE-fresh?

As well as keeping your car looking showroom-fresh, RE-fresh can help your car maintain its future resale or trade-in value. You don't need to worry about losing your no claim bonus on your comprehensive car insurance either.

Of all 2018 RE-fresh claims, a scratch to the bumper is the most common claim representing c30% with bonnet stone chips accounting for around 5%. Dents /scratches to the wing or door together represent c.35% of all claims.

In 2018 over a quarter of all RE-fresh customers opted to have their cosmetic repair carried out by their supplying Retailer whilst the remaining customers chose the convenience of a mobile repairer.

## Alloy wheel cover with RE-fresh Alloy & RE-fresh Plus

While alloy wheels look great, they're especially susceptible to damage. RE-fresh Alloy and RE-fresh Plus provides cover for your alloy wheels, protecting you against the cost of repairing damage caused by kerbing, scuffing, chips or scratches.

78% of RE-fresh customers choose RE-fresh plus which covers cosmetic damage to their car's bodywork and alloy wheels.

**To keep your car refreshed and looking flawless contact your Vauxhall Retailer today.**

RE-fresh can help you protect your no-claims discount which is worth on average £240 per year. Source The ABI 2017 Market Statistics

At least 20% of all insurance claims come from car park accidents: Source The AA 2017

Save  
**£240**  
per year

**20%**

**35%**

**1/4**

**20%**

**78%**

Over 20% of RE-fresh claims are now being made via an App - the claims process couldn't be more simple, just download the app onto your smartphone and follow the instructions.

RE-freshing Benefits	RE-fresh Cosmetic	RE-fresh Alloy	RE-fresh Plus	Typical Motor Insurance
Helps keep your vehicle in showroom condition	✓	✓	✓	✓
Safeguards your no claims bonus	✓	✓	✓	✓
Avoids payment of costly motor insurance excess	✓	✓	✓	✗
No need to be without your car as the repair can be completed while you wait	✓	✓	✓	✗
Repairs usually undertaken at your home or at work at your convenience	✓	✓	✓	✗
Maximum number of claims incidences allowable for minor cosmetic damage under this policy is 6 claims per year over the period of insurance*	✓	✗	✓	✗
Fixed price cover available for the selected period of cover	✓	✓	✓	✗
Repairs guaranteed by our appointed professional repairers for a minimum of 3 years	✓	✓	✓	✗
Covers you for the cost of repair from accidental alloy wheel damage	✗	✓	✓	✗
Up to 6 claims per year allowable for accidental alloy wheel damage*	✗	✓	✓	✗

## RE-freshing options to suit you

RE-fresh Cosmetic <input type="checkbox"/>		RE-fresh Alloy: <input type="checkbox"/>	
Repairs of minor cosmetic damage to your vehicle using a cosmetic repair method.*		Pays for the cost of repairs resulting from accidental damage to your alloy wheels.*	
The maximum number of claims incidences allowable for minor cosmetic damage under this policy is 6 claims per year over the period of insurance.*		The maximum number of claims incidences allowable for alloy wheel damage under this policy is 6 claims per year over the period of insurance.*	
RE-fresh Cosmetic is payable in full upfront or in instalments by direct debit (either individually or as part of a finance agreement).		RE-fresh Alloy is payable in full upfront or in instalments by direct debit (either individually or as part of a finance agreement).	
Please refer to the RE-fresh Cosmetic Insurance Product Information Document for further details.		Please refer to the RE-fresh Alloy Insurance Product Information Document for further details.	
Total price of your RE-fresh Cosmetic policy**	Payment Terms:	Total price of your RE-fresh Alloy policy**	Payment Terms:

### RE-fresh Plus (A combination of RE-fresh Cosmetic & RE-fresh Alloy)

Please refer to the RE-fresh Plus Insurance Product Information Document for further details	Total price of your RE-fresh Plus policy**	Payment Terms:
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### The RE-fresh Cosmetic, RE-fresh Alloy and RE-fresh Plus claims process could not be easier.

Simply call the Claims Administrator within 30 calendar days of the incident occurring and we will guide you through the process, helping you every step of the way.

Claims Administrator: **0344 573 8195**

Use our app to make the claim process smoother, quicker and smarter. Submit a claim in minutes, no phone call needed. Capture and submit cosmetic damage and view claim history on the go.



Search: **Vauxhall Cosmetic Repair**



#### FOR MORE INFORMATION ASK YOUR SUPPLYING DEALER FOR AN INSURANCE PRODUCT INFORMATION DOCUMENT.

\* Terms, conditions and limitations apply in relation to policy cover.

Please refer to the RE-fresh Cosmetic, RE-fresh Alloy and RE-fresh Plus Insurance Product Information Document for full terms and conditions. \*\*Inclusive of IPT. Contact your dealer for more information.

**VAUXHALL FINANCE**



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